

SOLTRANS EUROPE SL is an International Transport company dedicated to the transportation of freight by road. We establish this quality policy for the implementation and development of our Quality Management System.

Our Quality Management System reaches all our company departments, with special attention to the quality control of goods and services and the general process of management of goods transported by road.

In **SOLTRANS EUROPE SL** we are committed to comply with the requirements specified by the interested parties: Both the legal and regulatory, and other requirements to which we want to commit, we will seek the satisfaction of all parties and proceed to the continuous improvement of the Quality Management System.

Likewise, this document establishes the reference frame to establish and review the objectives and goals of Quality, seeking to achieve the following general objectives:

- We will try to ensure that our quality service satisfies all interested parties, describing their needs and listening carefully to their complaints, claims and suggestions.
- We will increase the satisfaction of all interested parties (needs and expectations) through the effective application of the Quality Management System, reducing the number of incidents that may affect the activity of the organization.
- We will continuously improve the Quality Management System and its processes.
- We will provide the necessary resources to maintain and continuously improve the effectiveness of the Quality Management System.
- We will improve relationships and communications with all interested parties so that incidents in deliveries and non-conformities related to the suppliers can be progressively reduced.

In **SOLTRANS EUROPE SL** we will emphasize in:

- Improving the coordination and transfer of documented information between the departments of the company.
- Encouraging the training of the personnel.
- Ensuring the level of quality offered and the reliability of the work carried out.

All this with the ultimate goal of improving our service, , consolidating the position of the company in the market and ensuring the improvement of its cost effectiveness.

The Management department seeks continuous improvement through the financing of quality objectives and its continuous review within the guidelines established by this document.

The Management department makes sure that this Quality policy is available to the public.

The Director



Valencia, March 7th, 2018